

CHAIN OF CUSTODY POLICY

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1. PURPOSE AND SCOPE

The company **CATRAL GROUP** is a national and international company dedicated to the commercialisation, import and export of DIY and gardening articles. **CATRAL GROUP** is based on the knowledge, awareness, motivation and participation of all the company's staff in the activities related to the quality and safety of the products and the environment and in taking actions for their continuous improvement. As a global company, Grupo Catral has subsidiaries in Spain, France, the Netherlands, Italy, Hungary, Romania and Poland. We are also present in the Russian and German markets. Through the Chain of Custody System, the organisation improves the quality of forest management by promoting sustainable forest management.

The organization:

- **Nortene Home Depot, S.L.** is the head office of the PEFC multisite and certificate holder in FSC. It has its office in les Franqueses del Vallès, located at:

Carretera de Ribes, 4
08520, Les Franqueses del Vallès (Barcelona)

- **Nortene Home Depot France S.A.S.** is COC - Multisite PEFC and certificate holder in FSC. It has its office in France, located at:

13 Rue de la Libération, 53340
Val-du-Maine, France

- **Catral Garden & Home Depot, S.A.** is COC - Multisite PEFC and certificate holder in FSC. It has its office in Alicante, located at:

Ctra. Catral-San Isidro, Km. 1
03158 Catral (Alicante)

- **Nortene Home Depot Eastern Europe Kft S.A.** is COC - Multisite PEFC. It has its office in Hungary, located at:

C/ Baross u. 85 / II c.p. 2730 Albertirsa

- **Nortene Home Depot Polska Sp. z.o.o.** is COC - Multisite PEFC. It has its office in Poland, located at:

UL. Lutomiarska 46 c.p. 96-20 Pabianice

- **Nortene Home Depot Italy, S.R.L.** is COC - Multisite PEFC. It has its office in Italy, located at:

Via Garcia Lorca, 27, 23871 Lomagna LC, Italy

- Has a team of qualified professionals with the appropriate professional training and experience in their job.
- Distributes its products at national, European Union and international level.
- The organization is committed to implement and maintain the requirements of the chain of custody in accordance with the standard PEFC ST 2002-2020 Chain of Custody – Requirements and FSC-STD-40-004 (V3-1) Standard for Chain of Custody Certification.

2. COMMITMENTS OF THE CHAIN OF CUSTODY POLICY

The Catral Group's management establishes the following fundamental principles:

- **Forest certification offers guarantees of sustainable forest management.** Certification systems such as PEFC and FSC help to promote sustainable forest management.
- **It is important to promote tools that enable the sustainable use of forests** in a way that brings social and economic benefits to the people who live from them.
- **Achieve maximum motivation:** promote ethical and personal responsibility, as well as the sustainability of the company over time and effectiveness in meeting product requirements, including safety, quality, legality, processes and product specifications.
- **The organisation recognises that it has a responsibility to present and future generations and will work to promote sustainable forest management.** By demanding products from sustainably managed forests, we encourage improved forest management and avoid unsustainable forestry practices.
- **Ensure the quality of production and marketing of the products and services** set out in the scope of this policy.
- **The organisation will give priority to suppliers who can demonstrate that their products come from sustainably managed forests.** We consider it very important that the origin of forest products can be demonstrated by credible Chain of Custody certification, issued by an independent third party and based on international standards.
- **The organisation guarantees that the wood we buy does not come from illegal or conflict sources** and that it has not been harvested in violation of traditional or civil rights.
- **The organisation values the PEFC (Programme for the Endorsement of Forest Certification) and FSC (Forest Stewardship Council) certification system as a guarantee of sustainable forest management,** as it has been recognised both by the European Commission and in numerous national and international public and private green purchasing processes.

- **The management expresses its commitment to compliance with social, health and safety at work requirements** and ensures compliance by guaranteeing that there is no child labour, forced labour or discrimination in the selection of personnel, respecting freedom of association and the effective right to unionise.

The management system must be understood by all employees and collaborators of the Catral Group, understanding that the establishment, achievement and revision of the defined objectives and indicators will benefit us all and will lead us to the concept of Continuous Improvement.